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FOR IMMEDIATE RELEASE

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VESystems Awarded \$5M Customer Service Center Contract for Orange County Toll Roads

IRVINE, Calif. (August 14, 2003) – The Board of Directors for the Foothill/Eastern and San Joaquin Hills Transportation Corridor Agencies (TCA) today approved a contract with VESystems, an Irvine, California corporation, to provide Service Center Staff and Management Services for the TCA's FasTrak™ customers who travel the Agencies' 51-miles of open toll roads in Orange County, California.

VESystems was selected from a field of three competitors for offering the lowest price and the strongest management approach. VESystems has provided TCA with toll violations enforcement services and software systems since 2000. With the addition of the new Service Center contract, VESystems' Chief Operating Officer, Joel Bishop, stated, "VESystems is very excited about expanding our scope of services to TCA by providing best-value, exceptional customer service."

The 40-month, \$4.99-million contract begins immediately to provide a smooth transition from the TCA's current Service Center contractor by year-end. VESystems will provide Call Center and support staff for the TCA's Service Center at the Agencies' administration building in Irvine. Service Center staff assist TCA's customers with their FasTrak™ accounts – pre-paid accounts that allow drivers to travel The Toll Roads without stopping at toll booths. TCA currently has 250,000-plus individual and commercial FasTrak account holders.



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In parallel with the transition to VESystems as the new Service Center contractor on January 1, 2004, TCA will implement VESystems' VTX-CS Customer Service System as the next generation of software for managing customer account data. The VTX-CS software integrates state-of-the-art web-based technology with customer-friendly enhancements, including user-defined account IDs and PIN numbers, bilingual text, and expanded payment options. VESystems will provide technical and management support for the conversion to the VTX-CS system to ensure that the changeover is seamless to TCA's customers.

About VESystems

VESystems provides exceptional services to the Electronic Toll Collection industry with special expertise in software development/integration and call center/customer services management and staffing. During the past 2½ years, VESystems has provided software development, system support and violations enforcement and collections services to the TCA. More information about TCA can be found at www.thetollroads.com.

For more information about VESystems, contact www.vesystemscorp.com

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